

ADMINISTRATION POLICY

TITLE: Privacy Policy – VOA Website		POLICY #:
Authority:	Effective Date: February 1, 2025 Review Date:	
Issued By:	Approved By:	
Issued Date:	Approved Date:	
Revised:	Resolution #:	
Resolution #:		

PURPOSE: The Corporation of the Village of Ashcroft ("we," "our," "us") is committed to protecting the privacy of visitors to our website. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information in accordance with the Freedom of Information and Protection of Privacy Act (FOIPPA) of British Columbia.

POLICY:

1. Information We Collect

When you visit our website, we may collect:

- Personal Information: If you voluntarily provide information through forms, applications, surveys, or email correspondence.
- Non-Personal Information: Such as browser type, IP address, pages visited, and time spent on the site, collected through cookies and analytics tools.

2. How We Use Your Information

We collect and use your information to:

- Provide and improve municipal services.
- Respond to inquiries and requests.
- Process applications and registrations.
- Ensure website security and functionality.
- Meet legal and regulatory requirements.

3. Disclosure of Information

We do not sell or rent your personal information. However, we may disclose information:

- As required by law under FOIPPA.
- To authorized third-party service providers assisting in municipal operations.
- To protect the rights, property, or safety of the municipality, users, or the public.

4. Cookies and Tracking Technologies

Our website may use cookies to enhance user experience. You can manage your cookie preferences through your browser settings. Disabling cookies may impact website functionality.

5. Third-Party Links

Our website may contain links to external sites. We are not responsible for their privacy practices, and we encourage users to review third-party privacy policies.

6. Security Measures

We implement reasonable safeguards to protect personal information from unauthorized access, disclosure, or loss. However, no online transmission is entirely secure, and users should exercise caution when sharing information online.

7. Access and Correction of Personal Information

You have the right to request access to or correction of your personal information under FOIPPA.

To make a request, contact us at:

admin@ashcroftbc.ca

8. Updates to this Privacy Policy

We may update this policy periodically. Changes will be posted on this page with the revised effective date.

9. Contact Us

For questions or concerns regarding this Privacy Policy, please contact:

Village of Ashcroft
601 Bancroft Street
250-453-9161
admin@ashcroftbc.ca